

## **DDI Benefits Inc - Recurring Message Terms and Conditions**

**Effective Date:** September 1, 2025

By opting in to receive SMS messages from DDI Benefits Inc (“we,” “us,” “our”), you agree to these Terms and Conditions (Terms).

### **SMS Messaging Service**

By providing my phone number, I consent to receive SMS text messages from DDI Benefits Inc for appointment reminders, marketing messages, and general two-way communication about Employee Benefits and Insurance information. Message and Data Rates may apply.

### **Message Frequency**

You may get more than one message from us unless you opt-out, and while messaging frequency varies, you will likely receive up to 3 messages a month. DDI Benefits Inc reserves the right to alter the frequency of messages at any time to increase or decrease the total number of messages. DDI Benefits Inc and carriers are not liable for delays or undelivered messages.

### **Message and Data Rates**

Message and data rates may apply based on your mobile carrier’s terms.

### **Privacy Policy**

Your information will be handled in accordance with our [Privacy Policy](#).

### **Cancellation/Opt-Out Instructions**

You can opt out of receiving SMS messages at any time by replying STOP to any message we send you. After you opt out of text messaging, you will receive one additional message confirming your request has been processed.

### **Help/Customer Support**

Text the word HELP for support. You may also contact us directly at [info@ddibenefits.com](mailto:info@ddibenefits.com)

### **Liability**

We are not responsible for any charges, errors, or delays in SMS delivery or undelivered messages caused by your carrier or third-party service providers.